

Employment & Rehabilitation Services



Unemployment Insurance

- Benefits to individuals who have lost their jobs through no fault of their own.
- Cash benefits until they find new employment as long as the individual meets certain on-going criteria such as maintaining job search activities.



Workforce Development



Innovative Workforce Solutions



ARIZONA@WORK

DERS is a partner in ARIZONA@WORK, the statewide workforce development network that:

- Strengthens Arizona's economy by developing the workforce and matching employers with job seekers
- Helps employers of all sizes and types recruit, develop and retain the best employees for their needs



ARIZONA@WORK

DERS is a partner in ARIZONA@WORK, the statewide workforce development network that:

- Serves job seekers of all ages, all skill sets and all experience levels
- Also serves reentry citizens through local offices and itinerate sites, i.e. parole offices and Native Health



Workforce Investment

- Serves the low-income population of Arizona with programs for three categories of unemployed or underemployed workers: adult, dislocated worker, and youth.



Workforce Investment

- Services include:
 - Mentoring
 - Work experience (internships, apprenticeships, job shadowing)
 - Supportive services
 - Guidance counseling



Veterans' Employment

Local Veterans' Employment Representative Program

- Outreach to veterans transitioning out of military service
- Facilitate employment workshops: résumé writing, interviewing techniques, and job search activities
- Job match veterans to employers



Veterans' Employment

Disabled Veterans' Outreach Program

- Outreach and assistance to disabled and other veterans
- Promote community and employer support for employment
- Training opportunities including apprenticeship and on-the-job training



Vocational Rehabilitation

- Services include:
 - Vocational guidance and counseling
 - Job training
 - Work site evaluation
 - Job placement services
 - Rehabilitation technology services and devices
 - Education



Thank you!





DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

AZ Hunger Relief Program



The Emergency Food Assistance Program (TEFAP)

Commodity Senior Food Program (CSFP)

What is TEFAP?

- ▶ United States Department of Agriculture (USDA) federally funded program that helps supplement the diets of low-income people by providing them with emergency food boxes and meals at no cost.
- ▶ Who is eligible?
 - ▶ Self declare that income is below 185% FPL
 - ▶ Any one receiving Supplemental Nutrition Assistance Program (SNAP) benefits automatically qualifies.

What is CSFP?

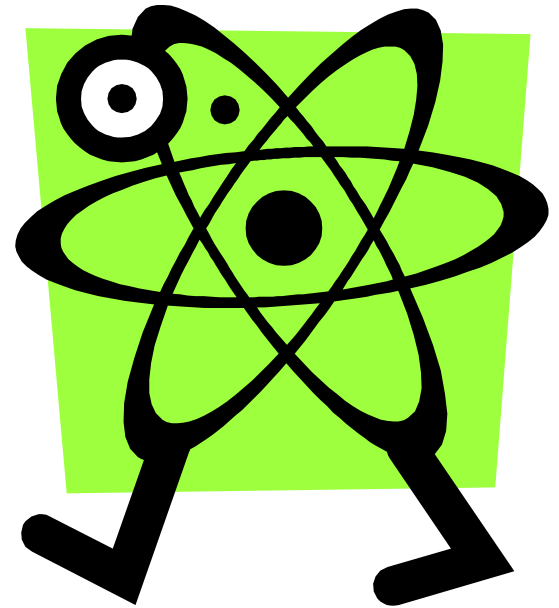
- ▶ USDA federally funded program that provides a food package once a month to people 60 years of age or older.
- ▶ The Commodity Supplemental Food Program (CSFP) food package is tailored for older adults helping to stretch food dollars and add nutritious foods for good health.
- ▶ Who is eligible?
 - ▶ Self declare that income is below 130% FPL

USDA Food & Nutrition Services (FNS)

- ▶ Administrative Funding
- ▶ TEFAP
 - ▶ Entitlement Funding for Commodities
 - ▶ Bonus Commodities
- ▶ CSFP
 - ▶ Case Load Allocation
 - ▶ Line of Credit for Commodities
- ▶ Management Evaluations
- ▶ Training

AZ Department of Economic Security (DES)

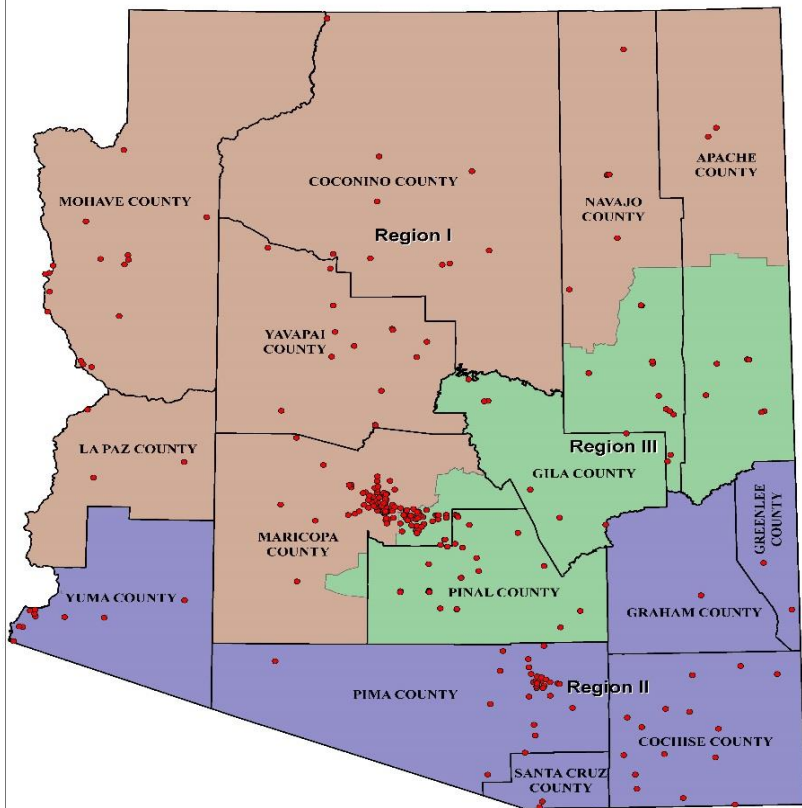
- ▶ Fair Shares/Allocation of Funds
- ▶ Ordering of Commodities
- ▶ Contract Compliance
- ▶ TEFAP/CSFP Programmatic Compliance
- ▶ Programmatic Training



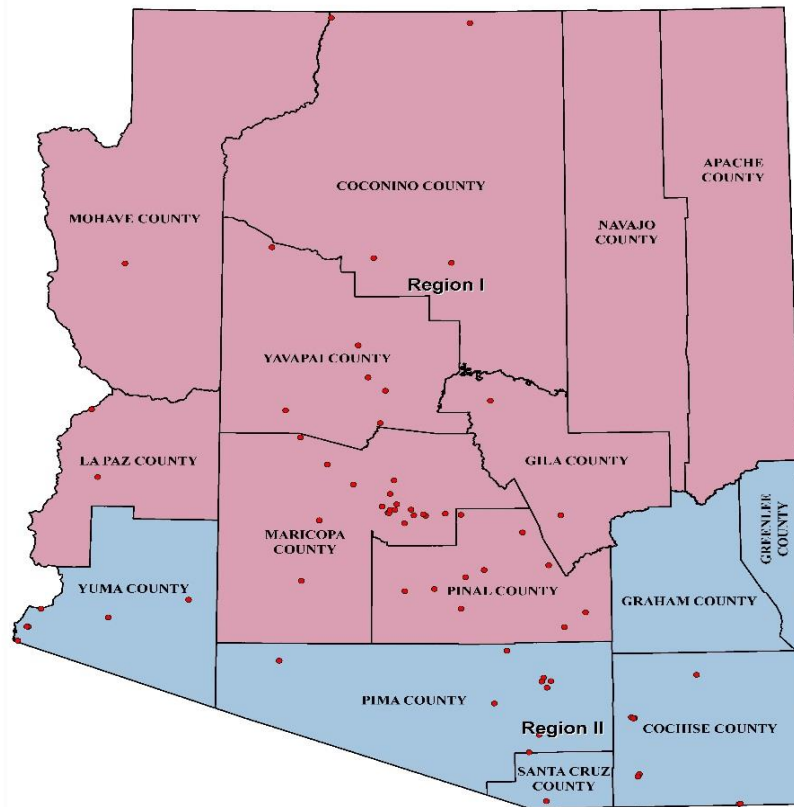
Where can I get assistance?

- ▶ Statewide:
 - ▶ 470 TEFAP Sites
 - ▶ 180 CSFP Sites
- ▶ Link to Sites:
 - ▶ <https://arcgis.maps.arcgis.com/apps/webappviewer/index.html?id=657de1dd982b45e8b955a23776b47415>

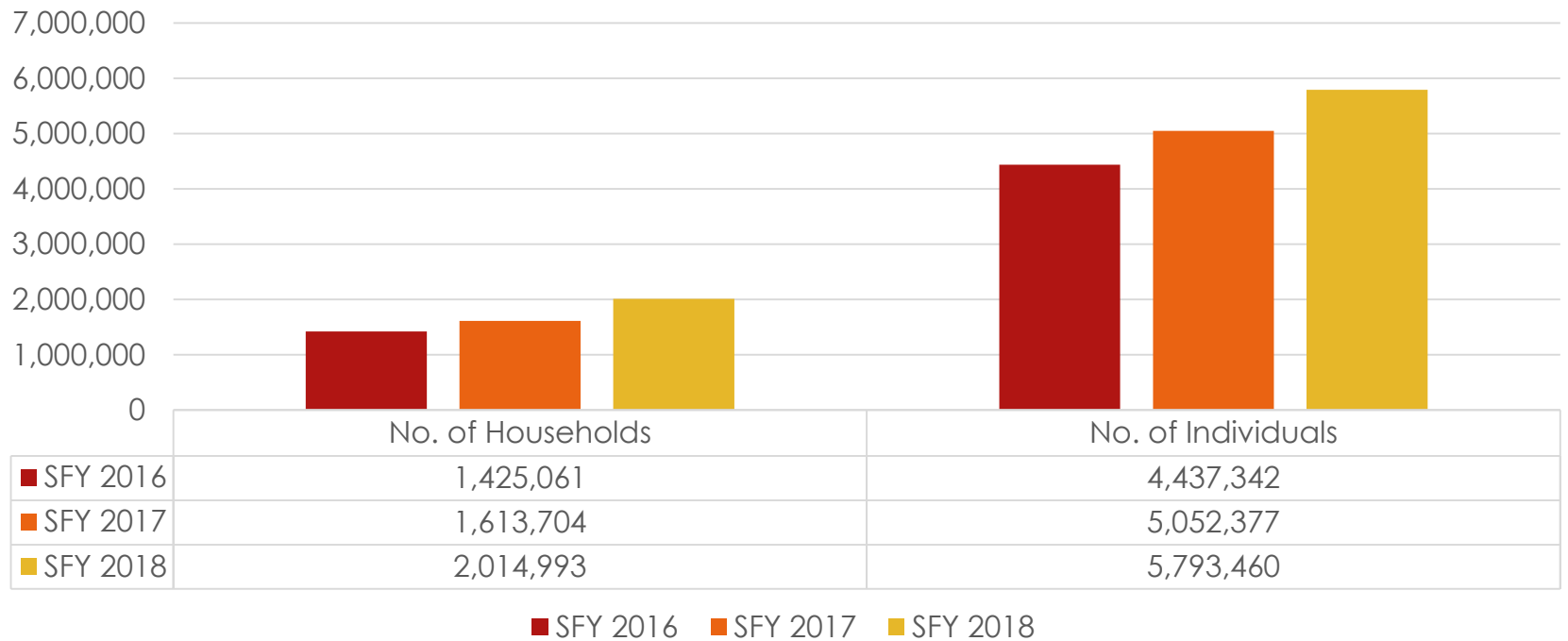
TEFAP Regions



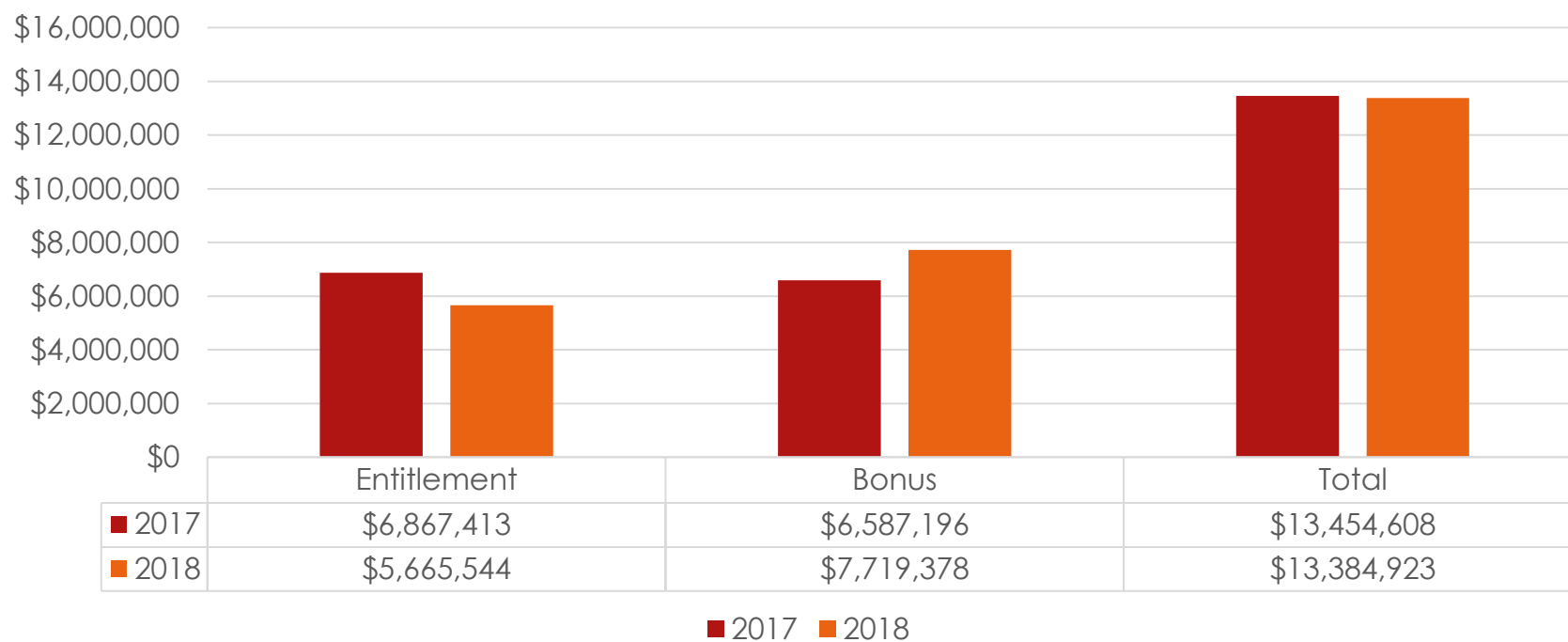
CSFP Regions



TEFAP Participation



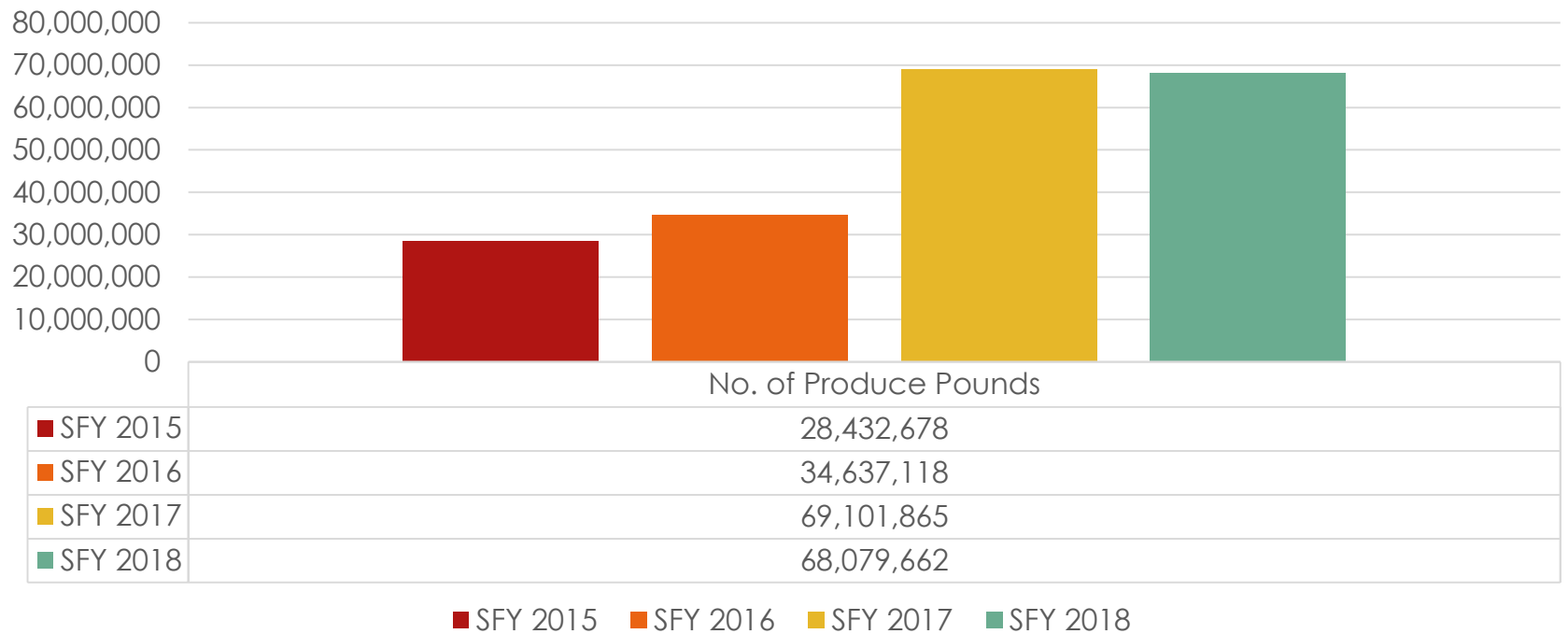
TEFAP Commodities



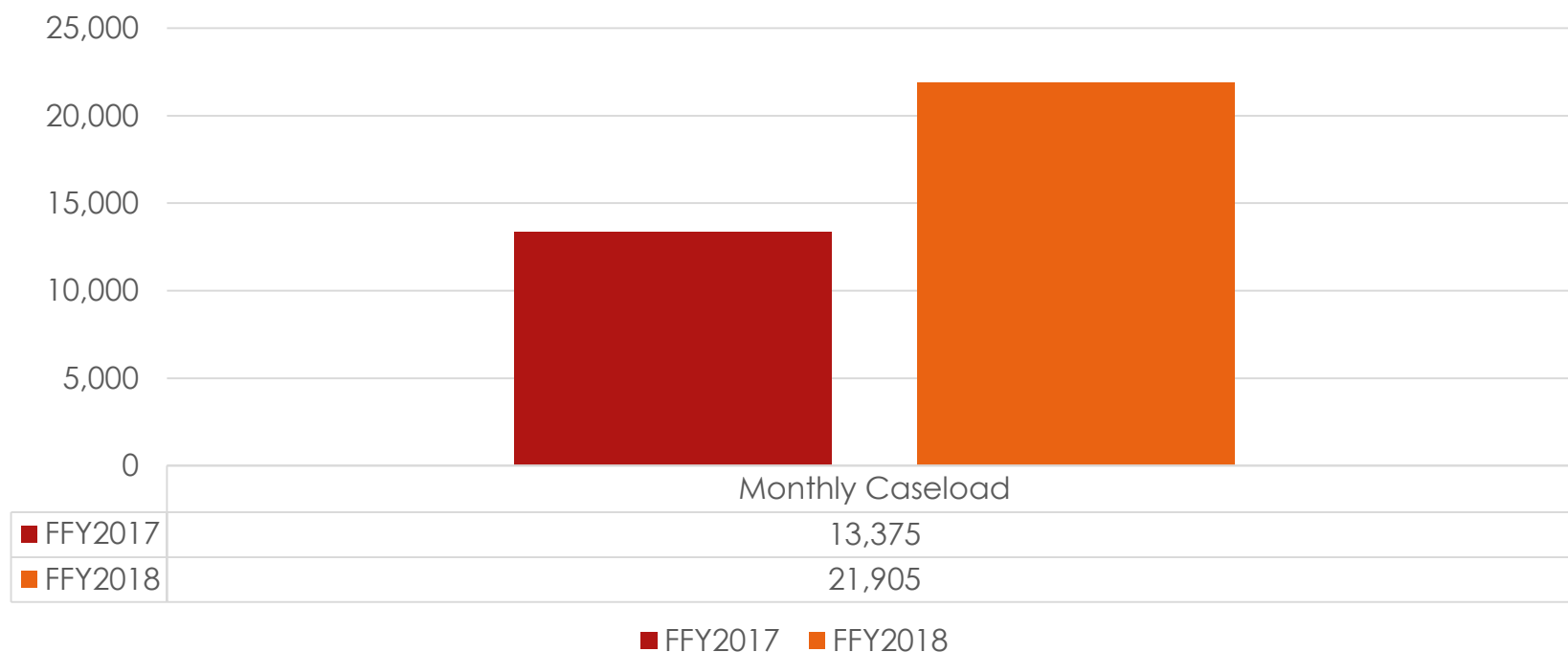
Produce Initiative

- ▶ The Nogales food bank is part of a network of branches supported by the Association of Arizona Food Banks (AAFB). Their work, made possible by charitable donations, helps to support struggling communities throughout the state by providing them with access to fresh food that might otherwise be wasted.
- ▶ <https://newsroom.uhc.com/community/fresh-produce-program-Arizona.html>

Produce Initiative



CSFP Caseload



Regional Food Banks (RFB)



Region 1 – St. Mary's Food Bank Alliance, Phoenix

Maricopa County (west of 1-10)
Yavapai County
Coconino County
Mohave County
La Paz County
Navajo County (north of 1-40)
Apache County (north of 1-40)



Region 2 – Community Food Bank of Southern AZ, Tucson

Pima County
Santa Cruz County
Cochise County
Graham County
Greenlee County
Yuma County

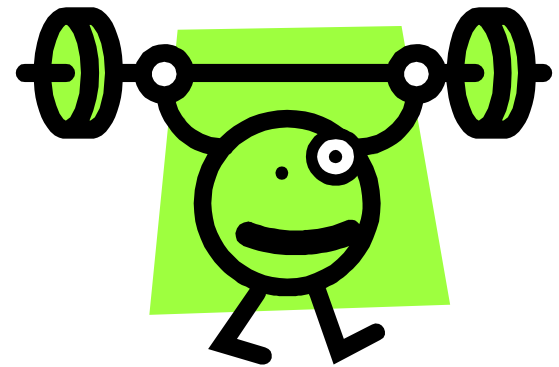


Region 3 – United Food Bank, Mesa

Maricopa County (east of 1-10)
Pinal County
Gila County
Navajo County (south of 1-40)
Apache County (south of 1-40)

Regional Food Banks (RFB) Responsibilities

- ▶ Operations
 - ▶ Entitlement Ordering
 - ▶ Receipt of Commodities
 - ▶ Storage and Inventory Commodities
 - ▶ Allocations
 - ▶ Distribution (Mobile Distribution)
- ▶ Agency Services
- ▶ Reports



Distributions

- ▶ Every local agency is allowed to determine their distributions days, hours and rules
 - ▶ Serve participants in a particular zip code
 - ▶ Serve participants a certain number of times in a week or month
 - ▶ Set their own days and hours for distribution
 - ▶ Choose own distribution model
 - ▶ Must provide TEFAP product a minimum of 1x/mo.
 - ▶ All must follow Civil Rights Requirements



Link 2 Feed

- ▶ Mandatory statewide client tracking database system
- ▶ Capture unique visits vs duplicated visits
- ▶ Capture real time reports at the State level
- ▶ Better idea if we are meeting the need for those who are food insecure
- ▶ Learn where those who are hungry live





Questions

FOOD BANK



Thank
you!



SNAPPartnership



Arizona Community Action Association
Advocating, Educating and Partnering to Prevent and Alleviate Poverty

SNAP Outreach Community Partnership Overview

JUNE 2019

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SNAP Outreach Partnership

- **WHAT:** Reach out to eligible low-income people who are not currently participating in SNAP and share information about the nutrition benefits of SNAP to help them make an informed participation decision.
- **WHO:** The Food and Nutrition Service (FNS) works with State and local agencies, advocates, employers, community and faith-based organizations
- **GOAL:** Increase participation in the Supplemental Nutrition Assistance Program (SNAP).



About the Arizona SNAP Partnership

- New community partners welcome
- Especially outside Maricopa County

USDA: FNS (Food and Nutrition Service)

**Department of Economic Security (DES):
Coordinated Hunger Relief Program**

**Arizona Community Action Association
(ACAA)**

**Community Partners (Subcontractors of ACAA):
52 Partners**





How does the Partnership work?

- **Community Partners**

- Partners from all sorts of backgrounds (health care organizations, faith-based organizations, food banks, public housing services, community action agencies, and more) reach out to their communities

- **Funding**

- 40% reimbursement with federal funds for SNAP Outreach activities
- Agencies must be able to provide 60% non-federal match and fund all work upfront

- **Responsibilities**

- Outreach, education, myth-busting, screening, referrals
- Assistance with SNAP applications
- Monthly reporting to obtain reimbursements

Support for community partners

- Funding – allowable activities & expenses
- Training
 - Arizona Self Help (ASH)
 - SNAP eligibility
- Outreach materials
- Partner hotline
- Monthly partner calls

Where can I find help to apply for or renew my SNAP benefits?

We are here to help! Contact a SNAP Community partner at www.GetSnapHelp.com.

Other options:

- To apply online, visit: www.healthcareinspva.gov
- Go to a DES office to apply. Find offices at www.des.az.gov
- To find out if you are eligible to receive SNAP and other benefits, visit: www.azsnaphelp.com

SNAP Benefits

Do You Need Help Buying Food?

SNAP Partnership

Food Stamps are now called the Supplemental Nutrition Assistance Program (SNAP).

Who is eligible for SNAP? Children, families, and adults with limited income may qualify. This includes: seniors, college students, refugees. Even if you are living in a group home or are homeless.

SNAP eligibility is mainly determined by income and household size.

SNAP recipients must be citizens or permanent legal residents.

Is SNAP only for families with children? No. Having kids is not a requirement.

Can I get SNAP if I receive other benefits? Yes, you can receive other benefits like WIC, food boxes, Medicaid, and Social Security. However, participants in the Food Distribution Program on Indian Reservations (FDPIR) are not eligible to receive SNAP.

What information will I need to apply? You will need proof of your identity and income:

- birth certificate and social security card for everyone in your household,
- proof of citizenship or legal residence in the US,
- proof of income, and,
- documentation of any medical or child care expenses.

Are there special rules for persons with disabilities? Yes. You must have received this designation from a government entity, like Social Security, the Railroad Retirement Act, or the VA. Households where all adults are disabled only have to renew their SNAP applications every 24 months.

I am under 18 years old and homeless. I do not live with my parents. Can I apply for SNAP? Yes. You can apply on your own if you do not live with your parents.

I live with my parents. Can I receive SNAP? If you are 22 or older and you buy and prepare more than half your meals, you can apply for your own benefits. If you are under 22, you must apply with your parents.

Do I have to get fingerprinted to receive SNAP benefits? No. Fingerprints are not needed.

I am undocumented. Can I apply for benefits for my resident children? Yes. You will need to provide verification of each child's citizenship status. You do not need to answer questions about your own citizenship status, but you must provide information about your income.

Will my citizenship or residency application be affected if I apply? No. Receiving SNAP will not impact your opportunity to become a citizen or resident.

I was convicted of a felony. Can I receive SNAP? Yes. You may have to follow certain rules if you were convicted of a felony after August 23, 1996, that involved use, possession, or distribution of a controlled substance. Contact a SNAP Community Partner or DES office for more details.

DEPARTMENT OF ECONOMIC SECURITY
Our Mission: To & Change Arizona

Arizona Community Action Association
Assisting Housing and Energy Programs and Other Services

This project has been funded at least in part with Federal funds from the USDA. This institution is an equal opportunity employer and provider.

SNAP HELPS PUT FOOD ON YOUR TABLE.
SNAP FOOD ASSISTANCE
GetSnapHelp.com

SNAP Partnership

As a SNAP partner, you can...

Conduct outreach

Help people make informed decisions about applying for SNAP benefits through education

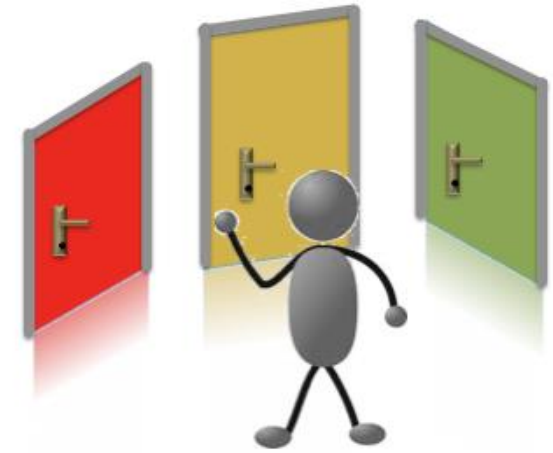


Provide application assistance

Help people begin the eligibility process to connect to stable food assistance

Service Options

- Outreach Education partner
- Self-Service partners
- Full-Service partner
- Non-reimbursement option





Outreach and Education

- Participate in community/outreach events (or meetings) being hosted by own agency or participating in events held by another agency to provide information about SNAP eligibility
- Provide outreach materials or have information tables on-site/in-office or at events for clients
- Education of clients and distribute applications and materials (e.g. clinical visits)
- Create an application packet (e.g. folder with a paper application, ASH flyer, brochure, business card, and where to find the nearest local DES office)
- Provide information on application process and documents required to clients



Self-Service Assistance

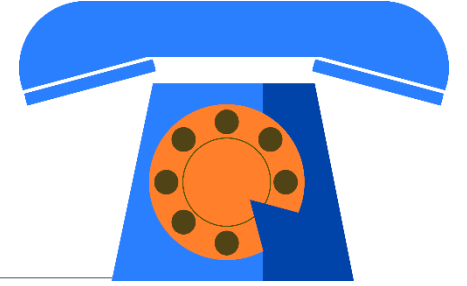
- Provide access to a computer to prescreen through www.arizonaselfhelp.org or another prescreening tool
- Provide access to a computer to apply online through www.healthearizonaplus.gov
- Provide equipment for clients to copy, scan, print, or fax documents for application
- Provide paper applications as requested by applicants
- Provide access to a telephone to call DES



Full-Service Assistance

- Provide assistance with prescreening through www.arizonaselfhelp.org or another prescreening tool
- Provide application assistance with applying online through www.healtharizonaplus.gov
- Provide assistance in copying, scanning, printing, and faxing documents for applicants
- Assisting clients with completing paper applications as requested by applicants
- Assist applicants/recipients in tracking their case via MyFamilyBenefits website
- Assist clients and applicants with contacting DES via telephone

Examples of partner activity



- Giving a presentation to local partners about your SNAP Outreach work
- Making reminder calls to clients who have missed SNAP appointments or are scheduled for recertification
- Creating brochures or fliers for your program
- Self-Service Activity:
 - Allow clients to use your copier, computer, scanner, phone to apply for SNAP
- Full-Service Activity
 - Helping clients complete pre-screening on Arizona Self Help
 - Helping clients complete the application via Health-e-Arizona Plus
 - Engaging with clients in every step of the process



Examples of partner events

Attending Outreach Events:

- School fairs
- Farmers markets
- Health fairs
- Citywide events



Hosting Outreach Locations (consistent sites):

- School Resource Centers
- School Parent/Teacher Meetings
- Libraries
- Local clinics
- Food Banks
- Dunkin' Donuts
- WIC
- Goodwill
- Senior Center
- Intake (at your own locations of your agency)

New partners welcome!



SNAPPartnership

Get application documents at <https://azcaa.org/partnerships/snap/>

Deadline for applications: July 5, 2019

More information:

Luke Emerson at ACAA

lemerson@azcaa.org

602-604-0640



Division of Benefits and Medical Eligibility

Supplemental Nutrition Assistance Program (SNAP)

October 2018



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

Division of Benefits and Medical Eligibility



Supplemental Nutrition Assistance Program

Mission

To provide children and low-income citizens access to food, a healthful diet, and nutrition education



Nutrition Assistance (SNAP)

The cornerstone of the country's safety net



- To alleviate hunger and improve nutrition
- Increase food purchasing power for low-income families, children, and vulnerable adults

Food purchases are made using an Electronic Benefit Transfer card that can only be used to purchase approved food items.

- *Approved food items list is developed by and approved by USDA*
- *A Restaurant Meals program has been available in Arizona since 2007 for households where all members are disabled, elderly (age 60 and over), or homeless*
- *Benefits cannot be used towards cigarettes, alcohol, or other non-food items such as clothing or toiletries*



Nutrition Assistance (SNAP) Student Eligibility

For Nutrition Assistance, “student” means a person who:

- Is age 18 through 49, and
- Is enrolled at least half time in an institution of higher education. The school defines half-time.

A student is potentially eligible when they meet all the non-financial eligibility factors such as citizenship or qualified non-citizen criteria and Arizona residency, the financial eligibility factors such as income and resource limits, and meet the student employment requirement.



Nutrition Assistance (SNAP) Student Eligibility (continued)

Student Employment Requirements

A student is potentially eligible when they:

- Are employed and paid for at least 80 hours in a 30 day period. Self employed students must be employed for an average of 20 hours or more per week and receive earnings equal to the federal minimum wage, or
- Participate in a state or federally financed work study program during the regular school year, or



Nutrition Assistance (SNAP) Student Eligibility (continued)

- Are assigned to or placed in an institution of higher education through one of the following:
 - The Jobs program (Cash Assistance work program)
 - The Workforce Investment Act program
 - The Nutrition Assistance Employment and Training program
 - A program funded under Section 236 of the 1974 Trade Adjustment Act (TAA), or
- Are exempt from the above requirements.



Nutrition Assistance (SNAP) Student Eligibility (continued)

A student is exempt from the Employment Requirements when they are :

- A Cash Assistance recipient, or
- Disabled, or
- A single-parent, enrolled full time and responsible for the care of a dependent child under age 12, or
- A caretaker responsible for the care of a dependent child over age five and under age 12 for whom adequate child care is not available, or
- A caretaker responsible for the care of a dependent child under age six.



Application Process

An application may be completed and submitted electronically through the Health-e-Arizona Plus online process at:

<https://www.healthearizonaplus.gov/Default/Default.aspx>

Assistance applications may also be obtained and submitted at any Family Assistance Administration (FAA) office. An office locator tool is available on the DES website at: <https://des.az.gov/find-your-local-office>

An assistance application may also be downloaded from the DES website, to be completed at the applicant's convenience. The completed application may be sent by mail, FAX or dropped off at the FAA office that serves the applicant's residential zip code.

https://des.az.gov/documents-center?cshs_field_dl_category_tid_forms=176



Interview and Documentation

- Applicants are notified by mail of the Nutrition Assistance interview requirement and are provided information to complete a phone interview.
- Applicants may also be interviewed in person at an FAA Office; In-Office interviews are conducted on a walk-in basis.
- Applicants must provide verification of various eligibility factors including: Identity, Citizenship or Immigration Status, Student Status, Income and Assets, and Rent Expense. A list of needed information is available on the DES website at:

https://des.az.gov/services/basic-needs/food/nutrition-assistance-formerly-food-stamp-program#Information_needed

